

September 2017

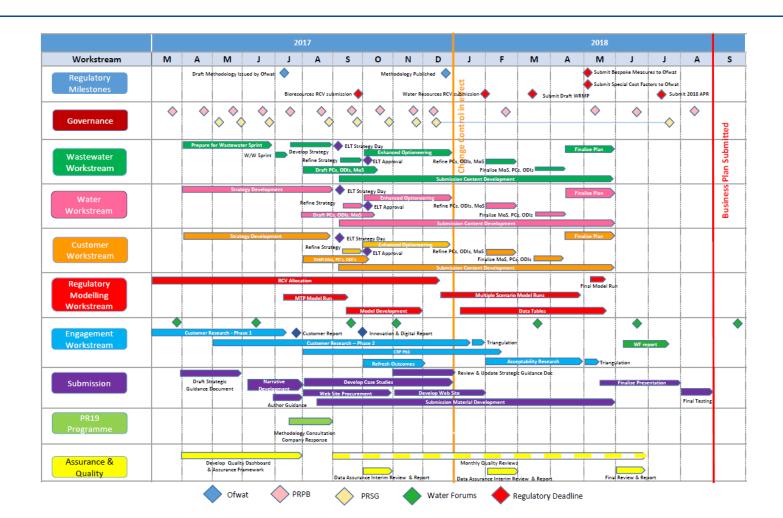
PR19 PROGRAMME UPDATE CONTENTS

- Progress Update
- Programme Forward Look
- Water Forum Forward Look

PR19 PROGRAMME UPDATE PROGRESS UPDATE

- High level strategy agreed by Board ambitious and distinctive plan
- Long term strategy development and initial review by company Executive Leadership Team
- Business Plan content structure development and initial scoping sessions held with lead authors
- Response to Ofwat draft methodology consultation:
 - we support Ofwat's high level themes and objectives
 - largely content with the structure and regulatory mechanics
 - but feel the change in methodology on cost of equity is not robust
- Phase 1 customer engagement and triangulation
- Scoping and design of phase 2 relative priorities research project
- Procurement of external partner to support production of submission
- Introduction of Quality Dashboard process

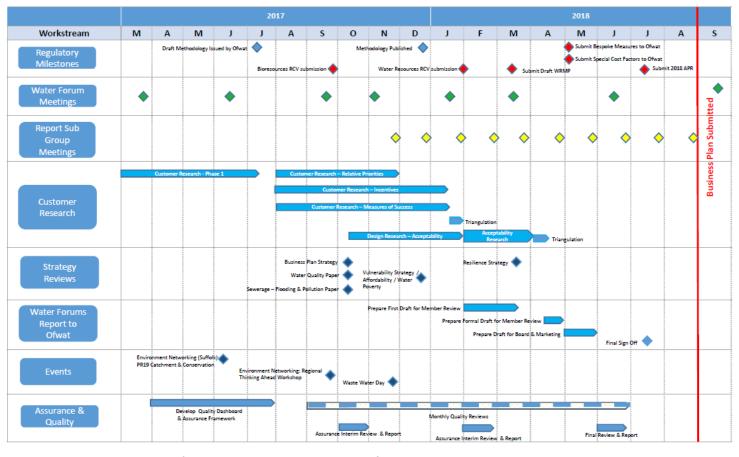
PROGRAMME FORWARD LOOK - PLAN ON A PAGE



PR19 PROGRAMME UPDATE PROGRAMME FORWARD LOOK – 3 MONTH LOOKAHEAD

- Initial strategy sign off
- Phase 2 customer engagement relative priorities, ODIs, workstream specific research areas
- Business plan content development
- Bespoke measure development
- Enhancement optioneering and costing
- Interim programme assurance review

WATER FORUM FORWARD LOOK – PLAN ON A PAGE



WATER FORUM FORWARD LOOK - MEDIUM TERM LOOKAHEAD

October	November	December	January
PR19 Submission Presentation Design Sprint	 Water Forum meeting PR19 Business Plan Strategy Customer Engagement Update Sewer Flooding & Pollution Water Quality Water Resources Management Plan 	Report Sub Group meeting	 Water Forum meeting Vulnerability strategy/affordability/water poverty The long term – resilience, asset health, what customers want, climate change
Phase 2 customer engagement - valuation tool testing	Report Sub Group meeting	Our Contribution workshop	Phase 2 customer engagement triangulation
	Wastewater Day	Vulnerability strategy workshop	Report Sub Group meeting
	Phase 2 customer engagement - hall tests and Flo	Water Treatment Works visit	

THANK YOU