

**MEETING OF THE NORTHUMBRIAN AND ESSEX & SUFFOLK WATER FORUM
THURSDAY 16 MARCH 2023**

VIRTUAL MEETING VIA MICROSOFT TEAMS

AGENDA

10:00	1.	Welcome, apologies, aims of the meeting disclosure of interests	Chair	5mins
10:05	2.	Notes and actions of last meeting held 31 January 2023 - for review and agreement of the meeting record <i>(paper attached)</i>	Chair/all	5mins
10:10	3.	PR24 outputs	Author	10mins
10:20	4.	Deep Dive Feedback <i>Five minutes each to update all members</i> <ul style="list-style-type: none"> - Water Resources – Graham Dale - Affordability and Inclusivity – Lesley Crisp - Resilience – Melanie Laws - Environment – Richard Powell 	Task and Finish leads	20mins
10:40	5.	Independent Advisor update <i>Overview of discussions with Company and next steps</i>	Martin Silcock	20mins
11:00	6.	Members' deliberation and prepare for discussions with Company	Chair/all	15mins
11:15		Comfort Break		10mins
11:25	7.	Company join the meeting General Company updates and questions Agree Challenges and Actions	Chair/all	25mins
11:50	8.	Pre-acceptability overview <i>(see Paper C)</i> Aim: to update members on the research approach and findings.	Elaine Erskine Nikki Stopford Andy Duff	50mins
12:40	9.	Company members leave meeting Members in camera review of meeting	Author/Chair/all	20mins
13:00		MEETING CLOSE The following background information papers have also been sent to you for review: <ul style="list-style-type: none"> A. CEO update B. Regulatory update C. Customer engagement and participation update 		